



Alisei

WELCOME

Giving you the most courteous welcome,
our staff is at your disposal to ensure you have a
happy holiday.



Restaurant - Alisei Beach Bar

Specializing in fish and seafood recipes, and a wide range of interesting dishes to satisfy all desires, including those of vegetarians.



Also enjoy Alisei beach with the El Loro Beach Bar area. Beach food service, a wide variety of cocktails, sun loungers and perhaps a good live music session during your stay.



BREAKFAST FOR ALISEI GUESTS

Every day from 7:30 a.m. to 10:30 a.m.

Food service from breakfast to dinner.

It is advisable to book in advance at **(+1) 829 451 0130**

It is not permitted to take dishes to the rooms without consulting the staff.



INFORMATION OF INTEREST TO YOU



IDENTIFICATION WRISTBANDS

For your safety and control, all hotel guests must wear the GREEN identification wristband at all times.

- Wristband replacement: If your wristband becomes damaged, you can request a new one at the reception free of charge.
- Lost or missing wristband: If you lose your wristband or are not wearing it, you must identify yourself at the reception with your ID or passport to receive a new one.

Rules for External Visitors

- Apartment Visits:

Guests may receive external visitors in their apartment free of charge, but only during the day.

The number of visitors must not exceed the apartment's capacity.

External visitors do not have access to the pool.

- Access to Hotel Facilities:

Visitors who wish to use the pool and other hotel facilities must register at reception, pay the entrance fee, and wear an identification wristband.

- Meeting Room Events:

Attendees of events held in the meeting room have access only to the event hall, not to the pool.

We appreciate your understanding and cooperation in ensuring a safe and pleasant stay.



BEACH TOWELS

Upon arrival you will receive 1 ticket per person. Beach towels can be collected **by ticket** from 9 am to 7 pm at the Alisei Spa.

Upon check-out you must return the tickets or towels to reception: loss of the ticket or towel will incur a charge of US\$ 20.

Help reduce chemicals!

Use them for more than one day by drying them on the back balcony of your apartment.



ELECTRONIC KEYS

To open the door, swipe the card in front of the lock or in front of the black plate (floor below):

The lock opens for 5 seconds and then closes automatically.

On the floors below, there is a plate inside that opens the door just by touching it (the key is not necessary): check that the crown of the window does not make contact because this would open the door and, if continuous, even short circuit. For your safety, the key does not have a room number. In case of loss, we regret having to charge you RD\$ 100 for the electronic card, but there is no danger: at the reception it will be easily cancelled and replaced by another.

The same key is necessary to activate the electric power. Insert it into the plate placed next to the door. When you remove the key, you will have 15 seconds of light to leave your apartment.

The refrigerator, however, will NOT be disconnected.

Electronic devices (phones, TVs, etc.) can cause the keys to become unstable. Keep the keys away from them.



LAUNDRY

The laundry service operates in the morning. You will find a laundry list in the apartment. Fill out the list with the quantity and type of items and call reception to collect them. Clothes are only received until 12:00 noon and will be returned the same day before 5:00 pm.



POOL

The pool does not have a closing time, but the peace and quiet of all guests must be respected.

If you use it at night, it is more risky than during the day, so it is not recommended.

Children must be **CONSTANTLY** supervised by an adult.

FOR SAFETY REASONS, PERSONAL ALCOHOLIC BEVERAGES ARE PROHIBITED IN THE POOL AREA.

PRIVATE MUSIC EQUIPMENT IS PROHIBITED IN THE POOL AREA.

Diving headfirst off the edge is prohibited.



SAFE BOX

The safe deposit box service is included in the accommodation rate. We have 2 types with different operation:

Light color box:

- Enter a 4-digit number and press #.
- Those 4 figures will be the code to open (without #).

Black box:

- Program a new code: press the red button inside, on the side of the door, enter 4-8 digits then #.
- Close manually. To open, type: # 4-8 digits #.



PHONE

Communicate with another apartment: 7 + apartment number.

Reception: 0

Do not disturb: Function 85. Unlock Do Not Disturb: Feature #85

Ask for your alarm clock at the reception, making sure you have not left the "do not disturb" activated. National or international external calls must be made from the reception:

- Dom Rep.: Rate RD\$ 10 per minute.
- USA: Rate RD\$20 per minute.



AIR-CONDITIONING

Check on the remote control that you have selected the mode you really need: only the snowflake indicates that the air is cooling.



This icon will indicate that our feel mode is active.



The cooling icon means that the function is active on our device.



This icon will indicate that the dehumidification mode is active in our air conditioning and will also appear at the top of our control.



This symbol will indicate that our ventilation only function is active on our equipment.



This symbol is related to the heating function of our air conditioning, indicating that it is active.



CHECK OUT

Delivery time is 1.00pm. If you wish to stay longer, ask at reception: if the apartment is not reserved, they will gladly authorize later departures up to 4.00pm at no additional cost.

On the day of departure, the bill for any extras must be verified and paid in the morning before 11:00 am. It is not possible to charge tickets on account on the day of departure.

Due to the complexity of the apartment, please notify 15 minutes before leaving, to have time to carry out check-out controls

Upon departure, it is mandatory to bring all keys and towel tickets to reception, confirm delivery of the apartment and verify the account balance.



PETS

Only small pets (Chihuahua type) are accepted. The owner is responsible for general cleaning and waste collection, whether inside the apartment or in public areas.

The complete regulations are attached at the end of this brochure.

- Only small pets (approx. 15 pounds) are accepted.
- Collect and dispose of waste produced by pets, both in the apartment and in public spaces.
- Keep pets on a leash in public areas.
- Take care that dogs do not cause discomfort to others, especially with nocturnal barking, but also in any other way.
- It is prohibited to use any type of hotel linen for use by animals (do not clean the dog with hotel towels, do not prepare a bed with them). Use only personal materials brought from home.
- It is not allowed to accommodate pets in objects intended for human use (chairs, cushions, sofas, blankets, beds, etc.).
- It is prohibited to let pets sleep in the beds. In case of contamination of the mattress they will have to pay for its replacement.
- Entry into the pool water is not permitted.
- Compensate for any damage caused by the pet to people or property of the hotel or other guests.



AGAIN, THANK YOU FOR CHOOSING ALISEI.